

## **Digital Innovations in Traceability**

Webinar 2: Transparency: how it is re-shaping the textile value chain

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# Creating transparent supply chains

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## Before we start: what's the difference between traceability, transparency, chain of custody, and forensic-markers?



**Traceability:** is the ability to trace the history, application or location of a product i.e. tracking the flow of product(s) along the supply chain



**Transparency:** is the ability to share the traceability data with the relevant players in your ecosystem (consumers, suppliers, employees, investors)



**Chain of custody:** is the ability to trace the change in (legal) ownership of the product as it's transformed along the supply chain



**Forensic-markers:** is the ability to physically verify the presence of a fiber in textile product at any stage along the supply chain (markers can be incorporated or inherent to the product)



## What is common between these brands?



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## Traceability 'paradox': Key challenge in the apparel supply chain



#### However, brands have limited raw material visibility



## Traceability is challenging in the textile industry due to four factors



#### Fragmented certification data

- Certification data is highly fragmented and variable over several organizations
- Challenging for large brands to build scale due to lack of "single source of truth"



#### Profitable to counterfeit

 Dishonest suppliers likely to prefer the lack of transparency – adulteration can increase margin by 20-30%



#### Inefficient manual processes

- Brands and supply chain partners have to manually track PDF certificates
- Compliance costs increase due to backand-forth communication in supply chain to track product level certificates



#### Lack of user-friendly technology platform

- No common traceability platform(s) to run certification standards chain of custody
- Prevents collaboration & exchange of standardized traceability data across the supply chain



## **Transparency is #1 priority for CPOs in apparel & footwear industry**

"What are the top 3 sourcing areas to cope with overall macrotrends?" Percentage of respondents, n = 64



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Source: McKinsey Apparel CPO Survey 2019 Confidential

## Case example: A clear differentiation is emerging in textile fibers market based on sustainability and transparency

Strong NGO/activist approach & media focus on Viscose fibers industry...

revisited:

Zero Discharge

**Dirty Fashion Disrupted** 

Leaders and laggards revealed

**Textile**Exchance

...resulting in top global brands to make public commitment to sourcing sustainable and traceable viscose by 2023

Resulting in two distinct textile fibers markets – sustainable & traceable fibers vs. unsustainable/opaque

Strong market need for sustainable and traceable fibers in the fashion industry (e.g. for first time a clear distinction is emerging between good and bad viscose, lyocell, recycled PET, cotton, etc.)

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## Consumers are willing to reward brands with more transparent and sustainable supply chains

Recent research indicates consumers willing to rewards brands for transparency....



- MIT research reveals that consumers are willing to reward brands (with higher price premium) for transparent and sustainable supply chains
  - This consumer behavior is known as "indirect reciprocity"
- Consumer survey by Ipsos MORI and Fashion Revolution shows that 80% of consumers want brands to declare their transparent and sustainable supply chains

... reflected in the success of brands with sustainability & transparency as core values



allbirdy

#### MARA HOFFMAN

patagonia

EVERLANE

EILEEN FISHER

ARMEDANGELS



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## **Business case: Five key levers to engage your CEOs/Board**



#### Strengthen brand reputation

- Secures brand reputation against supply chain compliance risks and unauthentic claims
- ~80% of consumers want brands to be more transparent about their supply chain



#### Delivery on corporate sustainability goals

- Traceable supply chains are key to deliver 100% sustainable fibers target
- Ability to have reliable & accurate GHG emissions (scope 3) of garment's supply chain



#### Lower compliance costs

- Digital traceability eliminates need for 'offline' spreadsheets/PDF docs for chain of custody
- Reduces the compliance effort to share traceability data along the supply chain



#### **Deeper consumer engagement**

- Supply chain transparency could enrich consumer shopping experience (online, shops)
- Post Covi-19, consumers are even more sustainability-conscious in their buying decisions



#### **Attract ESG-minded investors**

 ESG performance of brands has become a key selection metric for investors





## **Role of Sustainability Standards**

### **Evonne Tan**

Data Management & China Strategy Director Textile Exchange

## The Role of Sustainability Standards





Standards

## **Chain of Custody Models**





## **Examples of Standards**





### Segregation

**Identify Preservation** 



Mass Balance





**Credit Trading** 









## **Forensics Audits**



#### **DNA** markers

DNA molecule structures within the product.



#### Natural fingerprint

Isotopes and trace elements derived from the natural chemical composition of plants and animals.



#### Microscopic dusts

Microbiome (genetic material of microbes) that coats the products.



#### Synthetic markers

Dyes, inks, fluorescent markers applied on the products.



## How It Fits Together

#### Chain of custody

- Site verification ensures adherence to basic sustainability performance
- Process verification ensures the way of working is compliant with industry standards.
- Creates visibility across supply chain tiers
- Allows 'risk-based' verification of textile products instead of pure 'random-sample'.

#### Forensic audit

- Physical testing of the product to authenticate material in product
- Additional layer of validation for data
- Complements the chain of custody by connecting the 'transactions' of certified material to the physical material





## Textile Exchange and TextileGenesis® Collaboration September 2 @ 10AM EST | 4PM CEST

## Thank you



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